

CHECKLIST

10 Signs of Freight Transport Excellence

1. Reliable service levels
2. "Value for money" costs
3. Professional and monitors fuel efficiency and turnaround times
4. Friendly, approachable drivers and staff
5. Clean, tidy appearance of vehicles, premises, drivers and staff
6. Consignment tracking and POD information availability
7. Customer/Client "Aware"/Driven
8. Responds to special requests
9. Takes a total supply chain view
10. Conducts safe and secure operations